

OEC Payment Plan 2018

OEC offers an attractive discount price package when clients pay in advance to secure their regular class riding lesson slot. The discounted lesson prices are:

Child per hour £24 (One off lesson £27)
Adult per hour £27 (One off lesson £32)

Payment Methods

Lessons can be paid for by cash, cheque or bank transfer. Why not set up a standing order and never miss a payment?

Lloyds

Sort Code: 30-94-44

Account Number: 32120860

When paying by cash or cheque in the viewing area letter box please fill out all details on the front of the envelopes provided. Please ensure you fill out your name & the dates of the riding lessons you are paying for, please see example below for a weekly rider.

Name:	Joe Bloggs			
LESSONS:	WEEK 1	WEEK 2	WEEK 3	WEEK 4
DATE:	3rd Feb	10th Feb	17th Feb	24th Feb
ONE OFF LESSON DATE:				
OTHER EVENTS				
AMOUNT	£96			

Please Note

OEC works extremely hard to match horse and rider at the Clients' preferred date and time. Rescheduling is always possible as long as sufficient notice is given and once a new lesson time is agreed with the Client a second cancellation will lead to the lesson fee being forfeited.

OEC appreciates that you may not be able to attend your scheduled lesson every time due to other commitments. In these cases please inform OEC by text or email at least 24 hours before hand to cancel the lesson and arrange a reschedule.

When no notice is given ponies/horses are stood tacked up in the school as workloads have already been allocated the previous day and the appropriate staff engaged for the lesson. If the 24 hours' notice of cancellation is not given and no rescheduling is possible then the lesson fee will be forfeited.

OEC Payment Plan details

Lessons are organised in four week blocks, and whether you ride weekly or fortnightly you will be required to pay for these lessons in advance.

- If you ride weekly you are required to pay for 4 lessons on WEEK 1 (Adult: £108, Child: £96)
- If you ride fortnightly on weeks 1 & 3 you are required to pay for 2 lessons on WEEK 1 (Adult: £54, Child £48)
- Finally, if you ride fortnightly on weeks 2 & 4 you are required to pay for 2 lessons on WEEK 2 (Adult: £54, Child £48)

If a lesson has to be cancelled for any reason, the lesson can be rescheduled at no extra cost providing 24 hours' notice has been given either by text or email. If 24hrs notice is not given, the lesson cannot be rescheduled and the lesson fee will be forfeited. This is with the exception of lessons cancelled on the day due to rider illness; these lessons can be rescheduled.

Lessons paid for and not attended cannot be rolled over and used as payment towards the next 4 week block, an extra session needs to be organised in order to use the lesson paid for and cancelled in the previous block. There are always lots of options to fit in missed lessons.

We do require however that any cancelled lessons are rescheduled within the 2 weeks prior to, or after the week that the original lesson was scheduled.

Please see our *Payment Calendar* which highlights the dates of each WEEK 1.

Out of Synch...?

If you are either currently out of synch with the four weekly blocks shown on the payment calendar, or somehow manage to get out of synch in the future it can be simple to get back on track!

For example if you happened to pay for 4 weekly lessons on week 2 by mistake, on the next week 1 please only pay for the 3 lessons not yet paid for in that block only before resuming advanced payment for 4 lessons on subsequent week 1's in order to get back in synch.



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